


Calgary Transit




Fall Winter

Mission Statement

To provide safe, accessible, and courteous public transportation services in response to the needs of our customers.

TTY/DD 268-8087

Customer Service 262-1000



www.calgarytransit.com

Customer Services

Customer Service 262-1000

Hours: Weekdays 6 a.m. – 11 p.m.
Weekends & Holidays 8 a.m. – 9:30 p.m.

Call for information on routes, schedules, fares and other services or let us know if you have a commendation, suggestion, or concern about any of Calgary Transit's services.

Teletype number 268-8087

For customers who are hearing impaired and use a visual ear machine.

Customer Service Centre 240-7 Ave. S.W.

Hours: Weekdays 8:30 a.m. – 5 p.m.

Obtain passes and tickets, information, route maps or schedules, or pick up lost property.

Lost Property Inquiries 268-1600

Weekdays 8:30 a.m. – 5 p.m.

If you've lost something on the bus or C-Train, phone our Lost Property number to confirm that your article has been turned into the Customer Service Centre.

www.calgarytransit.com

Transit Fares

subject to change

Tickets/Cash

Adult Single ticket/Cash \$1.60
Book of 5 tickets \$7.75
Book of 10 tickets \$14.50

Child Ages 5 & under Free

Youth (ages 6-14) Single ticket/cash \$1.00
Book of 10 tickets \$9.00

Monthly Passes

Adult \$50.00
Youth (Grades 1-12 and/or ages 6-14) \$36.00
Post-Secondary \$45.00

Day Passes

Adult \$5.00
Youth (ages 6-14) \$3.00

Senior Citizens Transit Pass

** Annual Fee \$35.00
** Guaranteed Supplement Recipient \$15.00

Dogs (Service Dogs Exempt) \$1.60

* Only available at Education Institutions or Calgary Transit Customer Service Centre.
** Only available at Calgary Transit Customer Service Centre

Calgary Transit's C-Train uses the honour system so it's up to you to make sure you have valid proof of payment prior to entering fare restricted areas. Customers may be asked to provide proof of payment at any time. Failure to do so may result in a fine. Valid proof of payment includes: monthly pass, validated ticket, validated day pass, C-Train ticket receipt, transfer or Senior Citizen's Pass.

When starting your trip on the C-Train, be sure to purchase a ticket and/or validate your ticket at a ticket vending machine before entering the fare restricted area. When transferring from the C-Train to a bus, present your ticket to the operator.

When starting your trip on a bus, deposit your money or fare in the fare box. If you're transferring to a second bus or C-Train, ask your operator for a paper transfer. A transfer allows stopovers and gives you 90 minutes of unrestricted travel in any direction.

When using Calgary Transit please carry exact change. Neither the operators nor the ticket vending machines can provide change.

For more information regarding Calgary Transit fares please obtain a *Fares and Vendors Brochure* from the Customer Service Centre at 240 - 7th Avenue S.W. or call 262-1000 or visit www.calgarytransit.com.

Accessible Transit Service

C-Train Accessibility

All station platforms are accessible to customers with reduced mobility.

The Buses Everyone Can Ride

Calgary Transit operates accessible low floor buses on many transit routes. For more information about low floor bus service, refer to specific route schedules, or call Customer Services at 262-1000.

Wheelchair Customers

Customers travelling in wheelchairs need strength and mobility to board and exit low floor buses and to use the wheelchair securement straps. Calgary Transit strongly recommends that wheelchair customers travel with a companion or attendant who can assist them.

Attendant Fare Program

Customers who use a wheelchair or scooter, and Handi-Bus and Special Needs Taxi users can travel with an attendant on Calgary Transit for the price of one transit fare. Registered Attendant Card holders are required to pay a transit fare and the card allows their attendant to travel free. To apply for the card, call 262-1000, visit the Customer Service Centre or send a letter to: Calgary Transit Customer Services (166 SG), P.O. Box 2100, Stn M, Calgary, AB T2P 2M5.

Courtesy Seating

A courtesy seating area for people with limited mobility has been designated near all C-Train and bus doorways. Calgary Transit encourages customers to allow people with limited mobility to use these seats.

Next Stop

The "next stop" sign at the front of the bus lights up and a bell rings when a customer pulls the cable along the bus windows or pushes the button on the vertical grab bar in the priority seating area. This informs customers with a visual or hearing impairment that the bus will stop at the next zone.

Stop Request

Stop Request allows customers to get off buses at locations along the route other than the regular bus stops, if it is safe to do so. The request must be made to the operator at least one stop ahead of the stop requested. To accommodate your request, the operator must be able to stop safely. For information on this service, talk to your operator or call 262-1000.

2000

Calgary - Calgary Transit Route Map -

Fall & Winter

CALG 136

SEE OTHER SIDE

SEE OTHER SIDE

How To Use Teleride



It's easy to connect with your Teleride bus stop numbers. Call 974-4000 for timely and accurate information about current bus times, future bus times and general transit information.

Go to the bus stop that you use.

Record the four digit Teleride bus stop number. Keep the bus stop number by your phone.

Call the Teleride phone number: 974-4000.

There are three types of information you can access to help you use Calgary Transit. After calling Teleride you will be asked to:

Press 1 to obtain Current Bus Times (the next two or three buses). Call every day. Teleride tells you if there are any delays on your route caused by detours, construction, weather or traffic.

Press 2 to obtain Future Bus Times (buses you want at a later date or time, up to a week in advance).

Press 3 to obtain General Transit Information (fares, special events, etc.).

After making your choice, a friendly computerized voice will guide you through each step required to obtain the information you need.

Transit By-Law 4M81

Rules For Riders

To ensure that our customers have a safe and enjoyable ride, the rules outlined here will be enforced on transit property, which includes all buses, C-Trains, stations, platforms and bus shelters.

Fare Alternatives
\$150 fine for fare evasion. Customers must produce a valid ticket, transfer, permit or pass on the request of a Calgary Transit operator or Protective Services officer.

Sound Advice
\$50 fine for using a radio, tape player, TV, or for playing musical instruments on buses and C-Trains.

Don't Just Stand There \$50 fine for loitering.

Clean and Simple
\$50 fine for eating, drinking or having feet on seats of buses and C-Trains, or littering or defacing Calgary Transit vehicles and property.

Don't Get Burned
\$50 fine for smoking on Calgary Transit buses and C-Trains or in shelters or stations.

Act Accordingly
\$50 fine for disorderly conduct or interfering with the comfort and convenience of transit customers. A number of other activities involving courtesy, safety and common sense which are not specifically detailed here are also part of By-Law 4M81.

Bikes on the C-Train
Bicycles are allowed on the C-Train at each end of a C-Train car except during crowded conditions and weekdays from 6:30 a.m. - 9 a.m. and 3 - 6 p.m.

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For data licence information contact: The Market Development Group, The City of Calgary, phone (403) 268-1888. This map was produced using map data converted from MicroStation® to Postscript®.

Downtown Highlight Map



C-Train Safety and Security

Let's Talk C-Train Safety

The standard features on the C-Train which are in effect when customers are boarding or leaving the train are:

- Sensitive edges at the centre of the doors which will cycle the doors open on objects 22 millimetres (or 7/8ths of an inch) thick or greater.
- A photo-electric beam near floor level. This beam recycles the doors open when the beam is interrupted.
- When the light on the door button is off, the door will not open and safety features are not active.
- As long as the train doors are open the train cannot move.
- An automatic three-second delay. This keeps the train at the platform after the doors are closed.
- Heated rear view mirrors to give operators clearer vision in all weather conditions.

To improve customer safety, Calgary Transit has equipped every C-Train car with the Transit Help Intercom System, which provides two-way communication between the customer and C-Train operator in case of emergency.

If you have comments or specific concerns about C-Train safety, please call 262-1000.

Ride Safe

At the station...

- At the edge of every C-Train platform, you'll see a yellow line. This line provides you with a safe clearance from arriving trains and train mirrors. Always stand behind the yellow line until your train comes to a full stop.

Boarding the train...

- Please let other customers exit before you board.
- Never stick your arm, leg, briefcase or any object into the closing doors.
- Never try to pry the doors open.
- After boarding, please move toward the centre of the car.

On the train...

- Inside every C-Train you'll see yellow lines, plus signs that advise you to stay clear of the door areas. These provide you with a safe clearance from the doors as they open inward.

Leaving the train...

- Please move toward a doorway before the train arrives at your stop.
- To open the doors, use the interior door button located on the grab rail at each doorway. When the doors are ready to open, this button will light up and display the "Press to open door" message.

LEGEND

- 32 Bus Routes
- 20 Bus Route Numbers
- Low Floor Bus Route Numbers
- Express Bus Route Numbers
- 725 High School Bus Routes (school days only)
- Available to All Customers (limited stops)
- Bus Only Crossing
- C-Train Route and Station Location
- C-Train Station Name
- Park'n'Ride Lots
- Wheelchair Accessible C-Train Stations
- Hospitals
- 412 Downtown Bus Zones
- Downtown Traffic Flow Directions
- 400 metre walking distance from bus route

Places of Interest

- 1 Bus Depot
- 2 Calgary Convention Centre
- 3 Calgary International Airport
- 4 Exhibition and Stampede Grounds
- 5 Olympic Saddledome
- 6 Fort Calgary
- 7 Fish Creek Interpretive Centre
- 8 Jubilee Auditorium
- 9 Lindsay Park Sports Centre
- 10 Olympic Plaza & City Hall
- 11 Science Centre/Mexata Stadium
- 12 Southland Leisure Centre
- 13 Calgary Tower
- 14 Village Square Leisure Centre
- 15 Zoo
- 16 Heritage Park
- 17 The Family Leisure Centre
- 18 The University of Calgary
- 19 SAIT
- 20 Mount Royal College

High School Transit Service

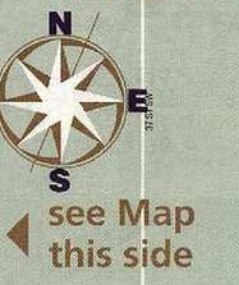
Available to all Transit Customers (limited stops)

- 1 Queen Elizabeth Routes: 89
- 2 Lord Beaverbrook Routes: 710, 711, 712, 713, 714, 715, 716, 717, 719, 720
- 3 Bowness Routes: 725, 726, 727, 728, 729
- 4 Central Memorial Routes: 730, 731, 732, 733, 734
- 5 John G Diefenbaker Routes: 735, 736
- 6 Crescent Heights Routes: 740, 741, 742, 743, 744, 745
- 7 James Fowler Routes: 750, 751, 752, 753, 754, 755, 756, 757
- 8 Dr. E.P. Scarlett Routes: 760, 761, 762, 763, 764, 765, 766
- 9 Western Canada Routes: 770, 771
- 10 Henry Wiseowood Routes: 775, 776, 777, 778, 779, 780, 781
- 11 William Aberhart Routes: 785, 786, 787, 788
- 12 Bishop Carroll Routes: 790, 791
- 13 Ernest Manning Routes: 795

The following schools are served by regular transit routes:

- 1 Forest Lawn
- 2 Van Horne
- 3 Sir W. Churchill
- 4 Shaughnessy
- 5 Jack James
- 6 Lester B. Pearson
- 7 Bishop Grandin
- 8 Bishop McNally
- 9 Father Lacombe
- 10 St. Francis
- 11 St. Mary's

see Map on reverse



see Map this side

Station Service

Station	Whitehorn/City Centre	Whitehorn	Rundle	Marlborough	Franklin	Barlow/Max Bell	Zoo	Bridgeland/Memorial	Anderson/Brentwood	Anderson	Southland	Heritage	Chinook	39 Avenue	Erton/Stampede	Victoria Park/Stampede	Sunnyside	SAIT/ACA/Jubilee	Lion's Park	University	Brentwood
Whitehorn/City Centre	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Whitehorn	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Rundle	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Marlborough	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Franklin	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Barlow/Max Bell	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Zoo	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Bridgeland/Memorial	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Anderson/Brentwood	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Anderson	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Southland	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Heritage	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Chinook	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
39 Avenue	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Erton/Stampede	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Victoria Park/Stampede	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Sunnyside	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
SAIT/ACA/Jubilee	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Lion's Park	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
University	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Brentwood	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

Service Information

Route No	Route Name	AM Peak	Mid Day	PM Peak	Eve	SATURDAY	SUN
201	Anderson	6	15	8	15	15	15
202	Brentwood	6	15	8	15	15	15
203	Whitehorn	6	15	8	15	15	15
204	Blue Arrow Strathcona	15	40	15	40	60	60
205	Blue Arrow Killarney	•	10	•	•	•	•
206	Blue Arrow South Calgary	•	•	•	•	•	•
207	Blue Arrow Richmond Rd.	10	•	•	•	•	•
208	Blue Arrow Glenora	•	•	•	•	•	•
209	Blue Arrow Glenora	•	•	•	•	•	•
210	Blue Arrow Glenora	•	•	•	•	•	•
211	Blue Arrow Glenora	•	•	•	•	•	•
212	Blue Arrow Glenora	•	•	•	•	•	•
213	Blue Arrow Glenora	•	•	•	•	•	•
214	Blue Arrow Glenora	•	•	•	•	•	•
215	Blue Arrow Glenora	•	•	•	•	•	•
216	Blue Arrow Glenora	•	•	•	•	•	•
217	Blue Arrow Glenora	•	•	•	•	•	•
218	Blue Arrow Glenora	•	•	•	•	•	•
219	Blue Arrow Glenora	•	•	•	•	•	•
220	Blue Arrow Glenora	•	•	•	•	•	•
221	Blue Arrow Glenora	•	•	•	•	•	•
222	Blue Arrow Glenora	•	•	•	•	•	•
223	Blue Arrow Glenora	•	•	•	•	•	•
224	Blue Arrow Glenora	•	•	•	•	•	•
225	Blue Arrow Glenora	•	•	•	•	•	•
226	Blue Arrow Glenora	•	•	•	•	•	•
227	Blue Arrow Glenora	•	•	•	•	•	•
228	Blue Arrow Glenora	•	•	•	•	•	•
229	Blue Arrow Glenora	•	•	•	•	•	•
230	Blue Arrow Glenora	•	•	•	•	•	•
231	Blue Arrow Glenora	•	•	•	•	•	•
232	Blue Arrow Glenora	•	•	•	•	•	•
233	Blue Arrow Glenora	•	•	•	•	•	•
234	Blue Arrow Glenora	•	•	•	•	•	•
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253	Blue Arrow Glenora	•	•	•	•	•	•
254	Blue Arrow Glenora	•	•	•	•	•	•
255	Blue Arrow Glenora	•	•	•	•	•	•